

If you find your AC6.E sugar dispenser is not responding to button presses, proceed with the following steps to check for and replace a broken plunger.

- 1. Unplug the dispenser.
- 2. Remove the sugar from the hopper to avoid spillage when the valve door is opened.

Note: It is not necessary to remove the hopper. If you do remove the hopper, you must unplug the electrical line connecting the Button Panel to the Circuit Board.

- 3. Turn the black thumbscrew on the valve door counter-clockwise to loosen. The valve door holds the tube in place.
- 4. Open the valve door. Release the dispense tube.
- 5. Remove the four (4) Phillips screws at the four (4) corners of the valve block. See Figure 1.
- 6. Lay the machine on its side and gently pull the valve assembly, including the attached wires, away from the dispenser. See Figure 2.
- 7. Remove the four (4) Phillips screws holding the solenoid in place. 2 screws shown in Figure 3 and 2 screws shown in Figure 4.
- 8. Separate the solenoid from the valve. See Figure 5.
- 9. Inspect the plunger for damage. A clean, functioning plunger should be in one piece as shown in Figure 6. If it is in two pieces, as shown in Figure 7, it must be replaced.

Replacement plungers (part: A-14-023-1-SP) may be ordered at www.sureshotdispensing.com.

- 10. Prior to reinstalling the valve assembly, clean, rinse and sanitize the valve door, valve body and plunger. Air dry thoroughly.
- 11. Reinstall by reversing steps 8 through 3.

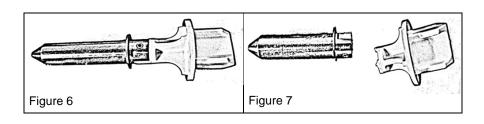




Figure 1



Figure 2



Figure 3



Figure 4



Figure 5

If you have any questions or concerns when performing this procedure, please contact the SureShot Dispensing Systems® Technical Assistance Center at 1-888-777-9990 or 1-902-865-9602 OR e-mail service@sureshotdispensing.com