

**INSTRUCTION SHEET:
TROUBLE SHOOTING – GREEN LIGHT
COOLING SYSTEM**

Green Light is Not Flashing (Coffee Not Cooling)

Perform the following:

1. Remove the front panel cover.
2. Remove the lower plastic tank that holds the cooled coffee.
3. Locate the coffee cooling sensor that is located on top of the coffee outlet tube (elbow). See Figure 1.
4. Next reach in and touch the sensor with your right hand index finger and at the same time using your right thumb touch the inside of the dispenser body on the stainless steel. Note there is *no* AC voltage located in this area so there is no risk of electrical shock. The green light on the front of the dispenser should flash. If it does flash, remove the sensor and follow the instructions on page 2 (Sensor Electrode Removal and Installation).
5. Once removed, clean the sensor with an SOS pad, rinse, and re-install the sensor.
6. It is important that the sensor is installed properly. When coffee is running through the dispenser to cool, the coffee must contact this sensor as it flows from the outlet tube (elbow) into the bottom plastic tank.
7. Re-install the lower plastic tank and front panel cover. Test the dispenser operation with hot coffee.

If the green light still does not flash and the coffee does not cool, call the SureShot Dispensing Systems[®] Technical Assistance Center at 1-888-777-9990 for additional assistance.

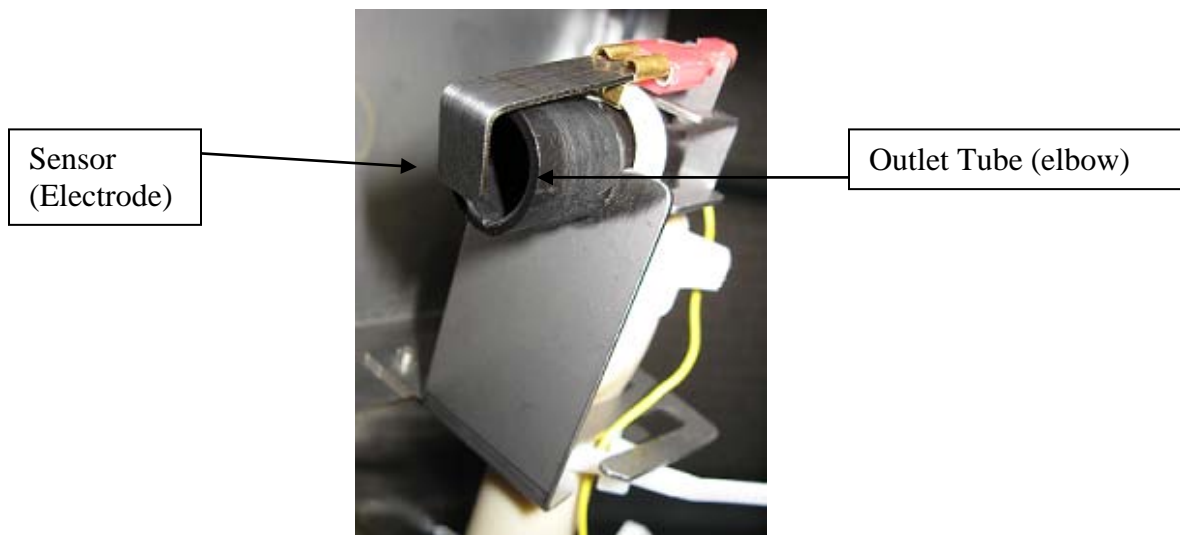


Figure 1

If you have any questions or concerns when performing this procedure, please contact the SureShot Dispensing Systems[®] Technical Assistance Center at 1-888-777-9990 or 1-902-865-9602 OR e-mail the Center at service@sureshotdispensing.com

INSTRUCTION SHEET: TROUBLE SHOOTING – GREEN LIGHT COOLING SYSTEM

Green Light is Always Flashing

If the green light is always flashing remove sensor and dry off sensor and elbow. With the sensor removed the light should stop flashing. Re-install making sure that the sensor is not sitting directly on the elbow.

Sensor (Electrode) Removal and Installation



Figure 2



Figure 3



Figure 4



Figure 5

1. Unplug the dispenser (figure 2).
2. Remove the lower plastic tank to gain access to electrode (figure 3).
3. Remove the electrode from elbow assembly (figure 4 and figure 5).
4. Install the new electrode into elbow assembly (figure 5).
5. Replace the lower plastic tank.
6. Plug in the dispenser and turn on the power switch.

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