Instruction Sheet:
## Sugar Dispenser Software Update (model AC2-GP)

SURESHOT
SOLUTIONS

STEP 1 – SOFTWARE UPDATE

Transfer the software from the fob to the dispenser. Software updates are completed by using a SureShot programming fob.

Left light
Wireless transmitters
Activation Button
Right light

Programming fob

Display
Programming Window
Panel Disable button

Display
Panel Disable button
Programming Window

Sample Button Panel
(Before overlay is applied)
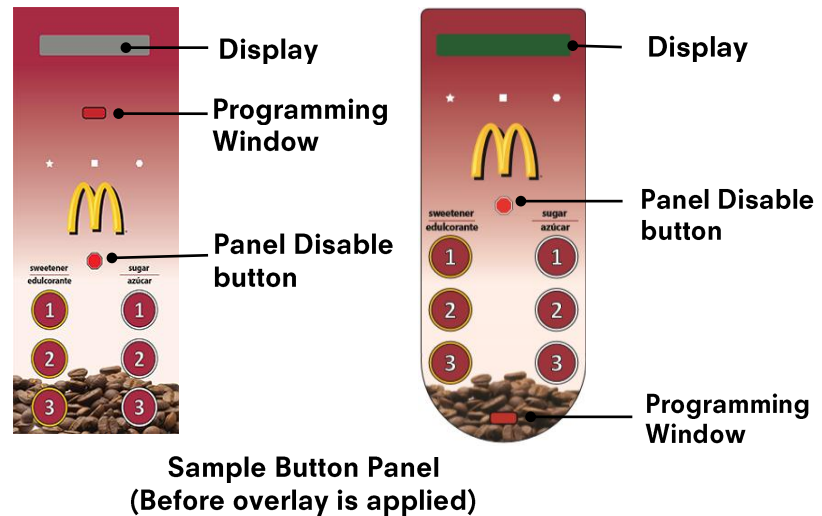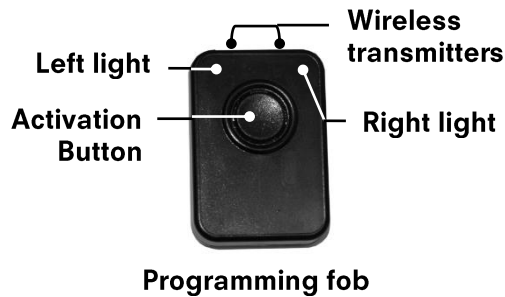
1. Press and hold the **panel disable button** (●) until `Panel Disabled` appears in the display and lights on the button panel are flashing.
2. Locate the programming window on the button panel (see reference images). Depending on your dispenser, it will be near the top or near the bottom of the button panel.
3. Point the wireless transmitters approximately one inch away from the programming window.
4. Press and release the button on the fob.
5. Continue to hold the fob in place. **The transfer takes at least one minute.**
   - The left light on the fob will be on until the transfer is complete.
   - If the right light turns on, re-align the fob until it turns off.
   - The display will show `IR` when the download starts.
   - The lights on the button panel will also flash on and off.

Programming Window

(reference images)

6. When the left light on the fob flashes 5 times and then turns off, you can remove the fob.
7. After approximately one minute `ESW_0160 12.5.0` will appear in the display followed by `Var:20` which is the correct software version. When the process is complete, `Select Size` will be visible in the display. The software version can be verified at any time by unplugging the dispenser and plugging it back in. The software version will appear briefly in the display followed by `Select Size`.

STEP 2 - DECAL APPLICATION
Important note: Follow the above SOFTWARE UPDATE instructions BEFORE applying the new decal.

Clean the Button Panel
1. Press and hold the **McDonald's logo** until lights on the button panel are flashing.

NEW Panel Disable button location

2. Clean the button panel with a soft cloth dampened with warm, clean, and soapy water.
3. Wipe the button panel using a soft cloth dampened with warm, clean water to remove any traces of soap or residue.
4. Wipe the button panel dry with a soft cloth.

Apply the Button Panel Decal
1. With the button panel lights still flashing, remove the plastic backing from behind the top section of the decal.

Peel away top section of plastic backing

2. Hold the sides of the decal and position it on the button panel by aligning the display cut-out on the decal, with the display on the button panel. Do NOT let the decal stick to the button panel while you are positioning it.

3. Once positioned, slowly and carefully press the decal into place around the display.
4. Working from top to bottom, slowly peel away the rest of the plastic backing while carefully pressing the remaining portion of the decal in place.

Peel away plastic backing

Press remaining decal in place from top to bottom

5. Smooth out the decal to remove any bubbles or wrinkles. Any remaining air bubbles can be worked out by smoothing the decal towards the closest edge.
6. Press and hold the **panel disable button** (●) until lights on the button panel stop flashing.

If you have any questions or concerns while performing this procedure, please contact the SureShot Solutions Technical Assistance Center by phone (888 777-9990 or +1 902 865 9602) or email (service@sureshotsolutions.com). Find other helpful instruction sheets and videos on our website at www.sureshotsolutions.com.