

Instruction Sheet:

Dairy Dispenser Software Update (Model AC110-PC-51)

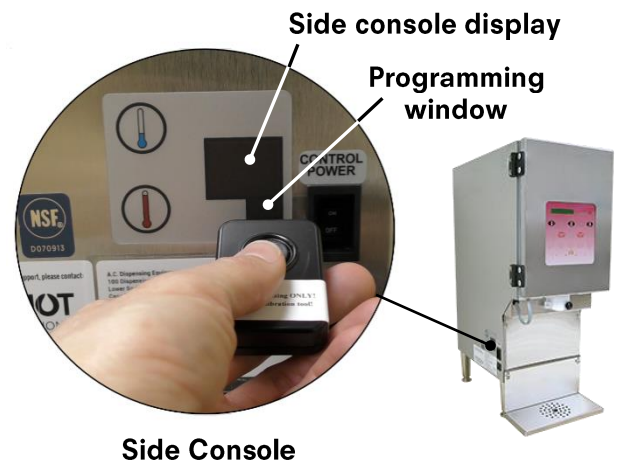
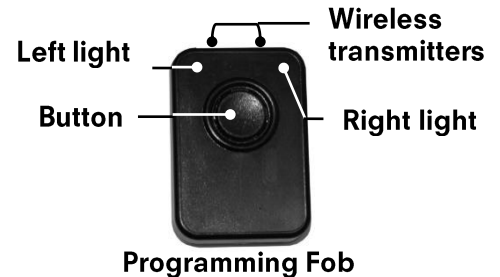
STEP 1 - SOFTWARE UPDATE

To ensure accurate dispense amounts, a full dairy bag **MUST** be loaded after the software update.

Software updates are completed by using a SureShot programming fob. Updating your dispenser's software is a two-step process.

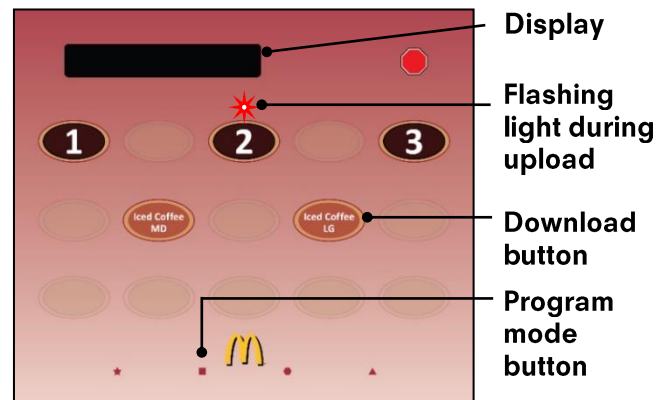
A - Transfer Software from Fob to Side Console

1. Turn off the dispenser.
2. Point the fob's wireless transmitters approximately 1 inch away from the programming window located on the left side of the dispenser (side console).
3. Press and release the button on the fob and then turn on the dispenser.
4. Continue to hold the fob in place. The transfer takes at least 1 minute.
 - The left light on the fob will be on until the transfer is complete.
 - If the right light turns on, re-align the fob until it turns off.
5. When the left light on the fob flashes 5 times and then turns off, remove the fob.
6. The side console display will show several sequences of characters before going blank. **This takes approximately 1 minute.**
7. **After** the side console display goes blank, turn off the dispenser.
8. Turn on the dispenser and wait for the display to show *Select Size*.



B - Upload Software from Side Console to Button Panel

1. Press and hold the **program mode button (■)** on the button panel until the display shows *Target Adj.*
2. Press the **program mode button (■)** repeatedly until *Service* appears in the display.
3. Press the **Iced Coffee LG button** and the display will read *Download*.
4. Press and hold the **Iced Coffee LG button** for approximately 10 seconds until a beep is heard and the 2 shot quantity button light turns on. The side console display will show a few sequences of numbers before going blank.
5. **Wait approximately 1 minute until the door display shows** *Select Size*.
6. **After** the door display shows *Select Size*, turn off the dispenser. Wait 3 seconds, then turn on the dispenser. A-22-115-2 Rev K will appear in the display, which is the correct software version. Wait until the display shows *Select Size*. The software version can be verified at any time by turning off the dispenser and turning it back on. The software version will appear briefly in the display followed by *Select Size*.
7. Now you are ready to apply the new button panel decal.



If you have any questions or concerns while performing this procedure, please contact the SureShot Solutions Technical Assistance Center by phone (888 777-9990 or +1 902 865 9602) or email (service@sureshotsolutions.com). Find other helpful instruction sheets and videos on our website at www.sureshotsolutions.com.

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STEP 2 - DECAL APPLICATION

Follow the **SOFTWARE UPDATE** instructions **BEFORE** applying the new decal.

Clean the Button Panel

1. Press and hold the **panel disable button** (●) until lights on the button panel are flashing. Panel disable will automatically cancel after approximately 15 seconds. Press the panel disable button again if more time is needed for cleaning.
2. Clean the button panel with a soft cloth dampened with warm, clean, and soapy water.
3. Wipe the button panel using a soft cloth dampened with warm, clean water to remove any traces of soap.
4. Wipe the button panel dry with a soft cloth.

Apply the Button Panel Decal

1. Press and hold the **program mode button** (■) on the button panel until the display shows *Calibration*.
2. Press the **program mode button** (■) several times until the display shows *Service*.
3. Press the **2 shot quantity button** to turn on the button panel lights. The display will show *LED Test*.
4. Locate the cut line on the back of the button panel decal and peel away the top two inches. This will remove the plastic backing from behind buttons 1 through 5 to the top of the decal.

Peel away top two inches
of plastic backing



5. Hold the bottom of the decal and position it on the button panel by aligning the holes above numbers 1 through 5 on the decal with the lights on the button panel. Do NOT let the top of the decal stick to the button panel while you are positioning it.
6. Once positioned, slowly and carefully press the decal into place starting with the numbers and working towards the edges.
7. Working from top to bottom, slowly peel away the rest of the plastic backing while carefully pressing the remaining portion of the decal in place.

Peel away
plastic backing



Press remaining decal
in place from top to
bottom

8. Smooth out the decal to remove any bubbles or wrinkles. Any remaining air bubbles can be worked out by smoothing the decal towards the closest edge.
9. Turn off the dispenser. Wait 3 seconds, then turn on the dispenser.
10. The software's default bag size is 5 L. Restaurants using a 2.5 G (10 L) bag of cream must change the bag type in the software to *Cream 2.5 G*. To change the bag type scan the QR Code on the dispenser and refer to the **Bag Type Selection** instruction sheet.

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